

Oral Contraceptives and HRT

When you are prescribed oral contraceptives or HRT drugs you will be given a review period by the nurse or doctor. You **MUST** make an appointment with the Practice Nurse within this time period before a further prescription will be issued. It is important for your health that your blood pressure is checked regularly when taking this type of medication.

Medication Review

In order that we continue to prescribe medicines safely and effectively, our Practice Policy requires patients to discuss their medication with a prescriber on an ongoing basis. When you order your medicines, the prescribing team will inform you if a review is due, and will advise you to make arrangements to speak with one of the doctors or nurses about your medicines. This should be done before your next order so that there will be no disruption to your treatment.

Medication this applies to includes antidepressants, blood pressure medication, painkillers and medication for the control of long-term illnesses such as asthma and diabetes amongst others.

How to Order Prescriptions Online

You can order prescriptions securely via our website www.medicayr.co.uk.

- Click the link at the bottom of the homepage - [Order your Repeat Prescription Securely Online](#)

A new window will appear showing the order form.

- Type in your details (those marked with a red asterisk * are required fields).
- Fill in the list of your repeat medications. (Some items will offer a list)
- Under the heading [Sending Your Request](#) there is a tickbox *Remember my details on this computer for next time*. By keeping this ticked, the computer will populate your list next time you visit. Then all you need to do is tick the items you wish to order.
- Click the send button and you will receive a message telling you your request was successfully sent.

40 DALBLAIR ROAD, AYR, AYRSHIRE, KA7 1UL
TEL: 01292 281439 FAX: 01292 288268
PRESCRIPTION LINE: 01292 272140

WWW.MEDICAYR.CO.UK



A Patient Guide to Repeat Prescriptions



How To Order Prescriptions

- Prescriptions can be ordered by telephone on **01292 272140** between 9.30am and 12pm (out with these hours a message can be left on the answering machine).
- By the secure link on our website **www.medicayr.com**
- By posting your repeat prescription order in the box at reception.

When Will It be Ready?

Prescriptions ordered before 12pm will be ready for collection from reception at 3pm the same day. If ordered after 12pm they will be ready for collection from reception from 3pm the following working day.

If you have your prescriptions collected by a local Pharmacy, please allow extra time for them to collect and dispense your prescriptions. We recommend ordering 48 to 72 hours in advance.

Prescription Collection

Prescriptions are ready for collection from 3pm on each working day. We will only give prescriptions to you or your representative or to a designated pharmacy. We can post Prescriptions to you personally if you provide us with a stamped addressed envelope, or a pharmacy of your choice with your signed consent. It is your responsibility to ensure you order prescriptions on time and arrange for their collection from the surgery.

Pharmacy Collection

If you would like your prescriptions to be collected by a pharmacy of your choice, please ask at reception for a consent form. For security we require your consent before we will hand your prescription over to a pharmacy. Once you have signed the consent form we will record this in your patient record and ALL future prescriptions will be sent to this Pharmacy unless you tell us otherwise. If you wish to change your designated pharmacy at any time we will need you to sign a new consent form for the new pharmacy. We send a copy of your signed consent to your designated pharmacy for their records.

Faxing Prescriptions

As stated previously, it is your responsibility to collect or arrange for the collection of your prescriptions. The Practice are unable to fax prescriptions to pharmacies at your request. The Practice deals with a large volume of prescription requests on a daily basis and offers an outstanding same day collection service.

Please do not be offended when we refuse your request.

